

## LIFETIME ACHIEVEMENT AWARD JEANINE GAUDING RETIRED DIRECTOR CONSOLIDATED DISPATCH AGENCY

Jeanine Gauding has an AA degree from Tallahassee Community College and attended FSU majoring in Marketing and Business Management. She began her career in Public Safety in 1985 at the Tallahassee Police Department as a switchboard operator. She worked her way through the ranks by becoming a dispatcher, communications training officer and shift supervisor before landing the role of the Communications Director in 1992.

During her tenure she successfully took over dispatch responsibilities for the Tallahassee Fire Department, oversaw multiple Computer Aided Dispatch (CAD) installations, 9-1-1 systems, radio upgrades, and numerous other technological advances for the department. Under her leadership, Communications established successful hiring, training, and quality review programs. While at TPD, she attended the National Center for Missing and Exploited Children (NCMEC) Chief Executive Officer Training Program making TPD the first agency in Florida and 9th in the nation to partner with the Missing Kids Readiness Program. She played an integral role in the development and opening of the Consolidated Dispatch Agency (CDA) merging the dispatch centers into a stand alone agency.

While at the CDA Jeanine served as the Operations Manager, Accreditation Manager, Deputy Director, and was appointed to the Director's position by the Public Safety Communications Board in 2020. While functioning as Accreditation Manager the CDA became dual accredited through the Florida Police Accreditation Coalition and Nationally Accredited through CALEA. Jeanine's number one commitment in Public Safety was to the well being of the community and the first responders. She recognized that her employees were the key to her success.

