



Basic Crisis Negotiations

REGION III

FPSI

Course Outline:

The CRC 40 Hour Basic Crisis Negotiation Course is an introduction to law enforcement communications techniques with persons in crisis. The class teaches students to "Communicate", "Assess", and "Develop Strategy" in response to crisis barricade situations. The course reinforces classroom instruction through practical exercises which focus on these crisis communications skills. A capstone Crisis Negotiation Team practical exercise challenges students on the final day of the course. The instruction is certified to be in compliance with training standards established by the National Council of Negotiation Associations (NCNA).

This introductory training is designed to prepare the following individuals, proposed for service in a law enforcement crisis negotiation response team:

- Law Enforcement/Corrections Professionals – Team Members or Supervisors
- Mental Health Professionals
- Intelligence Analysts
- Support Personnel

Who Should Attend:

To attend this training the participant must be a Florida law enforcement officer, corrections officer, probation officer, or support personnel for a Florida law enforcement organization. For salary incentive courses, all officers outside Region III/XV must provide written authorization by agency representative requesting attendance and election of salary incentive or mandatory retraining.

Class Dates and Location:

Salary Incentive: No

Location: Conference Center Building

Instructor: Scott Owens, FBI (Ret.)

Course Dates: December 8-12, 2025

Course Time: 8:00 AM to 5:00 PM

Course Costs:

Tuition for Florida trust funded classes are covered fully by the trust fund. Housing and meals are provided ONLY for Region XV officers attending classes held at the Florida Public Safety Institute where the student is traveling over 50 miles to attend.

Course Calendar:

Click [here](#) to view our training courses.

Enrollment Information:

To register, Region III & XV officers should contact their agency training coordinator(s); all others contact:

Mike Fraser at Michael.Fraser@tsc.fl.edu