



FAQ's & Resource Supplement - 2024 Parent Convocation Session

ACADEMICS

Q: How does my student access Canvas?

A: Canvas, TSC's Learning Management System (LMS), can be accessed several ways:

- <https://tsc.fl.instructure.com> **OR**
- Click on the Resources dropdown menu on TSC's main website (www.tsc.fl.edu)

To login to Canvas, students use their TSC email and password.

Q: I am unable to get into canvas.

A: Contact the IT help desk at 850-201-8545.

Q: Where can I get the syllabuses and a list of supplies needed for courses?

A: Supplies needed for each course are listed on the course syllabus. Students may access course syllabi at this link:

<https://tcc-fl.simplesyllabus.com/en-US/syllabus-library>

Q: When will instructors and classrooms be listed on my student's schedule?

A: All instructors and classrooms will be assigned by either August 18th or early August 19th.

Q: When and where can we buy textbooks? Can we get them online?

A: Yes, you can order them online. The bookstore is open everyday except for Saturday and Sunday. Students can wait until class starts to determine what textbooks to buy or can get them ahead of time at the TSC Bookstore. Students can purchase textbooks based on the required instructional materials listed in the course syllabus, prior to the first day of class.

Q: What is academic boot camp and how do I join it?

A: Boot Camp is an event hosted by the TSC Learning Commons each Fall and Spring semester to help students get a head start on their classes. You can sign up here - <https://www.tsc.fl.edu/academics/academic-divisions/learning-commons/boot-camp/>

Q: For online classes, they show on the schedule but where do I find a link to join the class?

A: Online classes are accessed through Canvas. Canvas can be accessed through the TSC website under resources.

Q: Where can we buy electronics or get the specifications for certain classes?

A: Electronics can be bought at the TSC Bookstore. Instructors will specify technology needs in their Syllabi.

Q: Do parents have a workday username/password?

A: Parent's do not have a username/password for Workday.

Q: What technology do students need for classes?

A: We do not have specific tech specifications but recommend students have a laptop that can run Windows 11. They get access to Office 365 as a student. You can purchase wherever you would like. Our IT recommends Dell Latitudes.

PARKING & TRANSPORTATION

Q: Is there a bus students can take if they won't have a car?

A: TSC students can purchase a bus pass for \$99 a semester and ride any of the bus routes. You would do this in the Cashier's Office.

[Student Bus Pass - Tallahassee State College \(fl.edu\)](#)

Q: Regarding the bus pass, is there a link to the bus route map?

A: Star Metro routes: [Route Maps & Schedules | StarMetro \(talgov.com\)](#)

Q: Do students need to purchase a parking pass?

A: Students do not need parking passes or decals. Parking is free. TSC has plenty of parking all around the campus, including a parking garage. There is no back in packing on campus.

ADVISING

Q: How do students know who is their assigned advisor?

A: They can see by looking at View Support Network in the Workday Hub.

Q: Can I meet with an advisor if I'm not assigned one?

A: All advisors are available Monday through Friday in the Advising Center and you can drop right in!

EagleQ Same Day Advising Callback:

<https://merchant.na10.qless.com/kiosk/app/home/10000000165?screen=consumerInfo>

CAMPUS

Q: If we are unable to make it to the convocation will campus be open over the weekend for self-guided tours?

A: Yes. The campus is always open for self-guided tours.

Q: Are the campus offices open on Saturdays and Sundays?

A: Campus offices are not open on weekends. The hours are Monday-Friday and vary from department to department (usually 8am-5pm).

HONORS

Q: Can transfer students (sophomore) be in the TSC Honors program? If yes, what are the requirements?

A: It will depend on how many courses the students are transferring into the college. Students are required to enroll in 15 general education credit hours and 3 credit hours for the Honors Seminar course. So, if a student has taken many of these general education courses, it makes it more difficult to achieve this requirement.

Q: If eligible for TSC Honors, how does a student become involved?

A: Send an email to Anthony.jones@tsc.fl.edu or honors@tsc.fl.edu.

WORK STUDY

Q: When is orientation for work study?

A: Once the student applies for the program and accepts their work study award, the Financial Aid Office will contact them with orientation information. More info here: <https://www.tsc.fl.edu/admissions/financial-aid/federal-work-study/>

ASPIRE

Q: Do all TSC students have access to FSU amenities like purchasing a leach pass, using their libraries, etc?

A: No, only Aspire students have these perks.

TUITION & FINANCIAL AID

Q: When is tuition due?

A: Tuition is due now.

Q: In Workday it says that TSC will be paid by Bright Futures and FL Prepaid. When can my student expect a refund?

A: Refunds do not begin until after the 14th day of the term so at the earliest it would be September 2nd.

Q: Can a check for tuition be mailed?

A: It can be, but at this point, tuition is due within 2 days of registration so a check mailed may not arrive in time for the student to not get dropped from classes.

Q: Where does the student provide their checking account number for extra money left over after Florida prepaid and Bright Futures for TSC to provide back to the student?

A: Here is the link for setting up your Bank Mobile account: [Refunds - Tallahassee State College \(fl.edu\)](#)

STUDENT ID

Q: Will the students be able to get their student ID? Where do they get them?

A: Student IDs are now done digitally through MyTSC.

IMPORTANT LINKS/RESOURCES

Map: <https://www.tsc.fl.edu/media/shared/campus-maps/TSC-Campus-Map.pdf>

Career and Academic Advising: <https://www.tsc.fl.edu/academics/academic-advising/>

Veterans Success Center: <https://www.tsc.fl.edu/student-life/veterans-affairs/veterans-success-center/>

The Counseling Center at TSC: <https://www.tsc.fl.edu/student-life/counseling-center/>

Student Accessibility Services: <https://www.tsc.fl.edu/student-life/student-accessibility-services-sas/>

Student Life, Clubs and Organizations: <https://www.tsc.fl.edu/student-life/>

Athletics: <https://tceagles.com/landing/index>

Transfer Services: <https://www.tsc.fl.edu/academics/transfer-services/>

Learning Commons Services: <https://www.tsc.fl.edu/academics/academic-divisions/learning-commons/>

Are you interested in the Honors Program? <https://www.tsc.fl.edu/academics/academic-enrichment/honors-program/>

TSC Bookstore website: <https://www.bkstr.com/tallahasseestore/shop/textbooks-and-course-materials>

Police Chief Sean McGovern : Sean.mcgovern@tsc.fl.edu - 850-201-6446